



## NEIGHBORHOOD ASSOCIATION

July 2010

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# Introducing the NEW Providence Community Web Site

**Do you have questions  
or concerns about your  
neighborhood?  
If so, contact our NEW  
Association Manager**

**Jill Jorgensen**  
Southwest Property  
Management

P.O. Box 783367  
Winter Garden, FL 34778

**PHONE:**  
407.656.1081

**E-MAIL:**  
[JillJ.swpm@yahoo.com](mailto:JillJ.swpm@yahoo.com)

The Board of Directors is very happy to introduce the new Providence Neighborhood Association Web site! If you are looking for community information, news, meeting schedules, announcements or just want to know the current and extended weather forecast, you can check it out on our home page.

To access the Providence site, follow these simple steps:

1. Open your browser software.
2. In the address bar type [www.southwestpropertymanagement.com](http://www.southwestpropertymanagement.com) and press **Enter**.
3. At the Southwest Home Page, click the down arrow under **Find Your Neighborhood**.
4. Click **Providence**.
5. Click **Go!**

As the Providence Home Page opens you will be greeted by fa-

miliar pictures of our neighborhood. You will also notice a banner of marching text that will announce urgent community information as it becomes available. Also, check out the live feed from AccuWeather.com!



At the left side of the screen are links to most common information requests along with a few new options. Right at the top is

the **Community Alerts** link that would display a message of an urgent nature, e.g., any reported crimes in the area as well as utility issues, etc.

The Providence Web site truly gives you the control to immediately obtain the community information you need—any time of the day; any day of the week. Whether you need information on paying your dues, an Architectural Review Board (ARB) form, or a venue to report a covenant violation, the Web site puts the tools in your hands.

We encourage all our residents to take a few minutes to access the site and explore the options available to you. The Board and our Association Manager welcome any comments and suggestions that you may have.

## URGENT Reminder . . . July Assessment Payment

### ATTENTION

In order to assist all homeowners and to avoid confusion, Southwest Property Management has arranged for our Association's current bank to automatically reroute assessment payments to them for timely processing.

This is good news because you can continue using the coupons and labels that were sent by the prior management company and still have your July payment credited to your account.

Keep in mind that our current assessment collection policy is still in effect:

1. Assessments (\$800) are due either as a onetime payment or in four equal payments due January 1, April 1, July 1 and October 1.

2. If payment is not received by the fifteenth of the month the payment is due, a \$25 late fee as well as interest is applied.

3. At day thirty, delinquent homeowners receive a "demand" letter.

4. At day sixty, the delinquent account is turned over to the Association's attorney.

For more policy details, access the **Paying Assessments** page on our Web site.

## Pool Gate Code Changed

In keeping with our previous announcements and the sign on the pool gate, the pool code was changed during the first week of July.

In order to obtain the new code, homeowners must call the management company—407.656.1081 (9-5, Monday—Friday) and give your name and address. If you are renting here in Providence, you must either have the homeowner call for the code or you must supply a copy of the lease agreement.

We ask that you help protect our pool and do not give the code to anyone—other residents should know the code.



### Next BOD Meeting

**Date:** July 19, 2010

**Time:** 7 p.m.

**Place:** Windermere  
Country Club

Need directions? Access their Web site <http://www.windermeregolf.com> click **Contact Us** and select **Maps & Directions** [If the gate is locked, press # then 7533 to open.]

*Did you know that you can obtain a copy of the Providence Homeowner's Documents from our new Web site? Just open the Southwest site, [www.southwestpropertymanagement.com](http://www.southwestpropertymanagement.com), Find Providence in the drop-down list and click **Go!** Click the link for **Covenants & Rules**. Or if you do not have access, you can contact **Jill Jorgensen** by phone at 407.656.1081 or by e-mail at [JillJ.swpm@yahoo.com](mailto:JillJ.swpm@yahoo.com).*



### Calling all Pet Lovers!

You can help our furry friends by dropping off old newspapers at

#### Animal Services

2769 Conroy Road  
(located across from the Mall at Millennia)  
9 a.m. to 6 p.m.  
Monday to Friday  
or  
9 a.m. to 2 p.m.  
Saturday

## Attention Residents . . . We Have New ARB Forms

Recently, we all received a Welcome letter from our new management company, Southwest Property Management, that was chock full of great information. Among the many items was the announcement of **two** new Architectural Review Board (ARB) forms—a General **PAINT** Form and a General **EXTERIOR** Form.

**PLEASE NOTE:** *The PAINT Form has been recently updated. All submissions must be on the latest form with the revision date of **July 2010**. For the most recent copy of the PAINT Form, go to our Web site, access the **Forms** page, then open and print the **Painting Submittal Form**.*

The General **EXTERIOR** Form,

## Safeguarding Our Youngest Residents

We believe all residents would agree that our top priority is the safety and protection of all Providence residents. However, we especially need to protect our children.

**FACT:** Drowning is the number one killer of pre-school and school aged children in Central Florida.

Recently it was reported that the gate leading to our community pool was propped open with one of the lounge chairs. There really should be no reason to prop the

## Looking for the Providence Approved Exterior Color Choices?

Well you don't have to look any further than your home computer!

You can access the NEW Providence Community Web site to download and print a list of the colors or click to see the colors. Keep in mind that the colors as they appear online are not true, and we recommend that you take the list of colors to your local Lowe's to see the true color chips.

like the paint form, must be submitted to the ARB *prior* to the start of any additions/changes to your lot, such as, a fence, pool, screen enclosure, landscaping, etc. Please review this form and supply all required information.

Please remember to make and keep a copy of all forms and supporting documentation before mailing everything to the dedicated address for the receipt of ARB forms, i.e., SWP Management—ARB Submittal, P.O. Box 7, Gotha, FL 34734.

Additional copies of these forms are available on the Providence Web site along with further guidelines and information. If you have questions, contact our Manager, Jill Jorgensen, by phone at 407.656.1081 or by e-mail at [jillj.swpm@yahoo.com](mailto:jillj.swpm@yahoo.com).

gate open for reentry. The code for the gate is easily obtainable for any resident of Providence.

Unfortunately, by leaving the gate open, all residents are at risk - but especially our youngest residents. One moment can make the difference between a safe child and an unfortunate tragedy.

Please be extra protective of our children by always keeping the pool gate closed and locked. The children depend on us to provide a safe neighborhood for them to live and play.

1. Open your browser software.
2. In the address bar type [www.southwestpropertymanagement.com](http://www.southwestpropertymanagement.com) and press **Enter**.
3. At the Southwest Home Page, click the down arrow under **Find Your Neighborhood**.
4. Click **Providence**.
5. Click **Go!**
6. Click **Forms**.
7. Scroll down and choose the **text only** option or the **Exterior Color Chart**.

## Free Hazardous Waste Disposal

Are you wondering what to do with hazardous waste that you may have in your home? Well Orange County is hosting the following **free** event:

### Community Collection Event of Hazardous Waste

**When:** Saturday, July 17

**Time:** 8 a.m. to 3 p.m.

**Place:** Hunter's Creek Town Hall  
14101 Town Loop Blvd  
Orlando, FL 32837

### What to Bring:

- Household Hazardous Waste
- Electronic Waste

### What NOT to Bring:

- Biologically Active Materials
- Radioactive Materials
- Explosives
- Ammunition
- Tires

Eligible participants include residents of Apopka, Ocoee, Orlando, Windermere and Winter Garden only. Proof of residency is required.

For more information, call the Utilities Solid Waste Hotline at **407.836.6601** or send an e-mail to [Solid.Waste@ocfl.net](mailto:Solid.Waste@ocfl.net).

## Are You New to Providence?

If so, the Board of Directors would like to take this opportunity on behalf of the community to welcome our new neighbors. We hope that each resident will take a few minutes to introduce themselves and make these new neighbors feel welcome.

Since this is a **deed-restricted** community, it is very important that all new residents obtain a copy of the **Providence Homeowner's Documents**. If you don't have a copy, please visit our new Web site (see instructions at the left) or contact Jill Jorgensen, by phone 407.656.1081 or by e-mail at [JillJ.swpm@yahoo.com](mailto:JillJ.swpm@yahoo.com).