



NEIGHBORHOOD ASSOCIATION

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ATTENTION!

Security Changes at Our Community Pool

Do you have questions or concerns about your neighborhood? If so, contact our NEW Association Manager

Jill Jorgensen
Southwest Property Management
P.O. Box 783367
Winter Garden, FL 34778

PHONE:
407.656.1081

E-MAIL:
JillJ.swpm@yahoo.com

We have reported to you many times in the past the concerns we have for the community pool, cabana and adjacent lot. Although the vandalism and criminal mischief has slowed down since the installation of the commercial grade fence and the locked gate, there has still been a significant amount of damage.

Target: Cabana Bathrooms

On several recent occasions, the men's and ladies' rooms have been the target of malicious, criminal vandalism. On one occasion, the flushing mechanism was torn out of the ladies' room toilet and flung over the back fence of the pool—the water ran all night.

In the men's room, several holes had been punched through the walls requiring repair and paint. Also, it has been reported that pool furniture is consistently found crammed into the men's room with little or no room to open the door.

Most recently, the ladies' room

toilet was stuffed with ladies' undergarments and the Association had to bear the cost to have it fixed by a plumber.

These types of repairs are not just a case of wear and tear on the equipment, but are the deliberate acts of a person or persons—eventually equating to higher community maintenance costs.

New Security Measures

Research has been completed to determine what other communities have in place to prevent similar vandalism. Although each community has its own set of issues, there are certainly some common threads when it comes to the security of community pools.

After taking into consideration the steps taken by other communities and under the advice of our management company, the Board has decided to install self locking mechanisms on both the cabana men's and ladies' room doors.

Beginning **October 1**, the cabana

restrooms will be locked at all times. One key will be issued free of charge to each Providence homeowner upon request. If the key is lost, a replacement key will be issued at the homeowner's expense. The distribution of keys will be monitored by the management company.

Obtaining a Cabana Key

If you would like to obtain a key, please follow the steps below:

1. Open your browser software.
2. In the address bar type www.southwestpropertymanagement.com and press **Enter**.
3. At the Southwest Home Page, click the down arrow under **Find Your Neighborhood**.
4. Click **Providence**.
5. Click **Go!**
6. Click **Forms**.
7. Download, fill out and mail the *Restroom Key Request* form.

If you have any questions, contact Jill Jorgensen by phone at 407.656.1081 or by e-mail at JillJ.swpm@yahoo.com.

Pool Gate Code

Reminder . . . The pool gate code will change the first week of October.

In order to obtain the new code, homeowners must call the management company—407.656.1081 (9-5, Monday—Friday) and give your name and address. If you are renting here in Providence, you must either have the homeowner call for the code or you must supply a copy of the lease agreement.

We ask that you help protect our pool and do not give the code to anyone—other residents should know the code.

Next BOD Meeting

Date: September 20, 2010

Time: 7 p.m.

Place: Windermere Country Club

Need directions? Access their Web site <http://www.windermeregolf.com> click **Contact Us** and select **Maps & Directions** [If the gate is locked, press # then 7533 to open.]

URGENT Reminder . . . October Assessment Payment

Just as a reminder to all homeowners that our Association's fourth quarter dues payment is due October 1. Again, you have the choice to use your payment coupon/label or you can mail your payment to:

Southwest Property Mgmt.
P.O. Box 783367
Winter Garden FL 34778

Providence Collection Policy

1. Assessments (\$800) are due either as a onetime payment or in four equal payments due January 1, April 1, July 1 and October 1.

2. If payment is not received by the fifteenth of the month the payment is due, a \$25 late fee as well as interest is applied.

3. At day thirty, delinquent homeowners receive a "demand" letter.

4. At day sixty, the delinquent account is turned over to the Association's attorney.

For more policy details, access the **Paying Assessments** page on our Web site.

Did you know that you can obtain a copy of the Providence Homeowner's Documents from our new Web site? Just open the Southwest site, www.southwestpropertymanagement.com, find Providence in the drop-down list and click Go! Click the link for Covenants & Rules. Or if you do not have access, you can contact Jill Jorgensen by phone at 407.656.1081 or by e-mail at JillJ.swpm@yahoo.com.



Thinking of Getting a Pet?

By adopting a homeless animal from the shelter, you can choose a great pet and share your home with an deserving animal.

For more information call Animal Services (407) 254-9140

3-1-1 . . . All You Need to Know

All you need to know in a hurricane emergency is 3-1-1.

Before a hurricane, dial 3-1-1 for information about:

- Sand bags
- Shelter locations
- Specialty and elderly needs
- School closures
- Storm-related questions

During a hurricane, call 3-1-1. The Contact Center is staffed to answer your questions about:

- Non-emergency information
- Reporting power & water outages
- Rising waters
- Assistance with Orange County ALERTS

After the storm, call 3-1-1 to report or request information about:

- Flooded streets
- Electrical/power lines down
- Damaged or missing traffic signals
- Ice/water stations
- Food distribution
- Debris removal
- Community assistance and referrals

Citizens calling after operational hours may listen to information on frequently requested topics, or leave a message which will be addressed the next business day. Inquiries may also be submitted electronically at www.ocfl.net/311.

Providence Community Yard Sale

Once again, the Providence Neighborhood Association is holding its semi-annual community yard sale. Each spring and fall, the Association obtains a community permit for our residents to take part in the yard sale at no cost to our residents.

The yard sale will take place:

Date: Saturday, October 16
Time: 7 a.m. to 3 p.m.

The sale will be advertised in the local newspaper and a banner sign will be erected and visible

from the intersection of CR535 and Ficquette Road. We will also post an announcement on our Web site.



As a reminder, Orange County only allows personal household items and articles of persons living in the home to be sold. Items may not be displayed before 6 a.m. the day of the sale, and items that do not sell must be put away no later than 4 p.m. on the same day. Discarded items must not be put on the curb for garbage until the following Monday evening.

Community Wall Repair Update

As you have probably noticed by now, the break in the community wall has been repaired.

Thanks to the efforts of the vendor, the bricks



he obtained match our original color making the repair nearly undetectable.

New Budget Meeting Date

Be aware that the Providence 2011 Budget Meeting will take place a month earlier this year.

Date: Monday, October 18
Place: Windermere Country Club
Time: 7 p.m.

We encourage all residents to attend this important meeting. More information will follow.

Neighborhood Crime Prevention

According to the Crime Prevention Division of Orange County there are some positive steps that communities can take to secure their neighborhoods. Here are some steps to help secure our community:

- Block by block . . . resident by resident maintain a visible presence
- Keep watch on homes and those walking or driving through the neighborhood
- Get a partner and walk or bike the neighborhood
- Sit in your front yard
- Do things outside in the yard
- Keep in touch with neighbors and watch each other's homes
- Call the Sheriff's Office (407.836.4357) at the first sign of a suspicious person, vehicle, activity or concern (dispatch keeps a record of calls)

REMEMBER:

"An educated neighborhood is your best defense against crime. The more neighborhoods are involved and connected the safer your community."

Never Forget!



Orlando Doggie Day

The Orlando Dog Trainers Club returns for another "Doggie Day" at the Orlando Public Library on Saturday, September 18 at 2 p.m.



You can learn about the importance of proper training, positive reinforcement, ownership responsibilities, pet tricks, and dog safety. Some furry friends will take the stage for an obedience demonstration and to show you some cool tricks.